

## Welcome to Premium À la Carte All-Inclusive Concept

Enjoy your preferred welcome drink (special sparkling wine / sparkling juice or fresh orange juice), delights, chocolate, and cookies.

### Accommodation

-  **Minibar** is restocked daily with a selection of soft drinks minimum 6 cans (2 Cola/Pepsi, Fanta/Miranda, 2 Sprite/7up), 2 small bottles of water and 2 cans of beer.
-  **Tea & Coffee** making facilities with complimentary daily refill and 2 small bottles of water upon arrival.
-  **Welcome amenities.**
-  **Nespresso machine** for Jacuzzi Suite, Pool Suite, Pool & Jacuzzi Suite, Executive Jacuzzi Suite Executive Pool Suite, Executive Pool & Jacuzzi Suite and Royal Villa.
-  Branded bathroom amenities for all rooms & suites.
-  **Turn down service** for all rooms daily from 17:00 - 20:00.
-  **Bathrobes & Slippers.**
-  **Pillow Menu** (upon request).



### Gastronomy

#### Restaurants:

Our master chefs prepare dishes from various global cuisines. Served at 5 uniquely themed à la carte restaurants. Many options are available for guests with specific dietary restrictions. All our à la carte restaurants are included within our premium all-inclusive concept, with unlimited visits except Felucca Seafood Restaurant (chargeable). All à la carte restaurants require a reservation in advance.

# Restaurants

## Lucina Restaurant

À la Carte International Cuisine

### Opening Hours

Breakfast	07:00 - 10:30
Lunch	13:00 - 17:00
Dinner	18:30 - 22:00

Upon prior reservation and availability.

Breakfast Including coffee, tea and 4 kinds of seasonal freshly squeezed juices

LUCINA

## Gaia Restaurant

À la Carte Italian Cuisine

### Opening Hours

Breakfast	07:00 - 10:30
Lunch	12:30 - 14:30
Dinner	18:30 - 22:00

Upon prior reservation and availability.

Breakfast Including coffee, tea and 4 kinds of seasonal freshly squeezed juices

GAIÀ

## Yades Restaurant

À la Carte Greek Cuisine

### Opening Hours

Breakfast	07:00 - 10:30
Lunch	12:00 - 17:00
Dinner	18:30 - 22:00

Upon prior reservation and availability.

Breakfast Including coffee, tea and 4 kinds of seasonal freshly squeezed juices



## Royal Club Lounge

For Royal Club members

### Opening Hours

Breakfast	07:00 - 10:30
Continental Breakfast	10:30 - 12:00
Snacks	12:00 - 18:00
Lunch	13:00 - 15:00

À la carte Menu



ROYAL CLUB

## Felucca Restaurant

À la Carte Seafood Cuisine

### Opening Hours

Dinner	18:30 - 22:00
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Upon prior reservation and availability.



\*Chargeable

- Early breakfast is available (upon request).
- Breakfast and lunch bags are available upon request from the excursion's leader (24 hours in advance).

# Snacks & Bars

Offering different types of whiskey, cognac, brandy, vodka, tequila, rum, liquor, gin, beer and wine (according to market availability).

Imported alcoholic beverages are served at Cohiba Bar and Lounge from 18:00 - 01:00 free of charge for our premium all-inclusive guests.

24/7 Lucina Restaurant Bar service.

24-hours: Hot, cold, local alcoholic and non-alcoholic drinks are included. No alcoholic drinks are served between 06:00 - 10:00 - alcoholic beverages served by glass. Bottles are chargeable.

Selection of local and premium alcohol and beverages are available at all Tucana bars. A minimum of one outlet is open 24/7 (Lucina).



## Snacks

Oasis  
Pool Bar

Opening Hours  
12:00 - 17:00

4 flavors of ice-cream  
4 kinds of fresh sliced fruits  
2 Ice lollies and 2 fruit skewer

**oasis**

# Snacks & Bars

## Bars

### Lucina

Bar

Opening Hours  
24-hours

LUCINA

### Yades

Bar

Opening Hours  
10:00 - 17:00



### Oasis

Pool Bar

Opening Hours  
10:00 - 18:00

OASIS

### Gitano

Bar & Lounge

Opening Hours  
18:00 - 00:00

Gitano

### Eos

Bar & Lounge

Opening Hours  
18:00 - 00:00

EOS

### Royal Club

For Royal Club members

Opening Hours  
24-hours

(Serving imported alcoholic beverages)



### Indigo

Bar & Lounge

Opening Hours  
18:00 - 00:00

INDIGO

### Cohiba

Bar +16

Opening Hours  
18:00 - 01:00

(Serving imported alcoholic beverages)

COHIBA



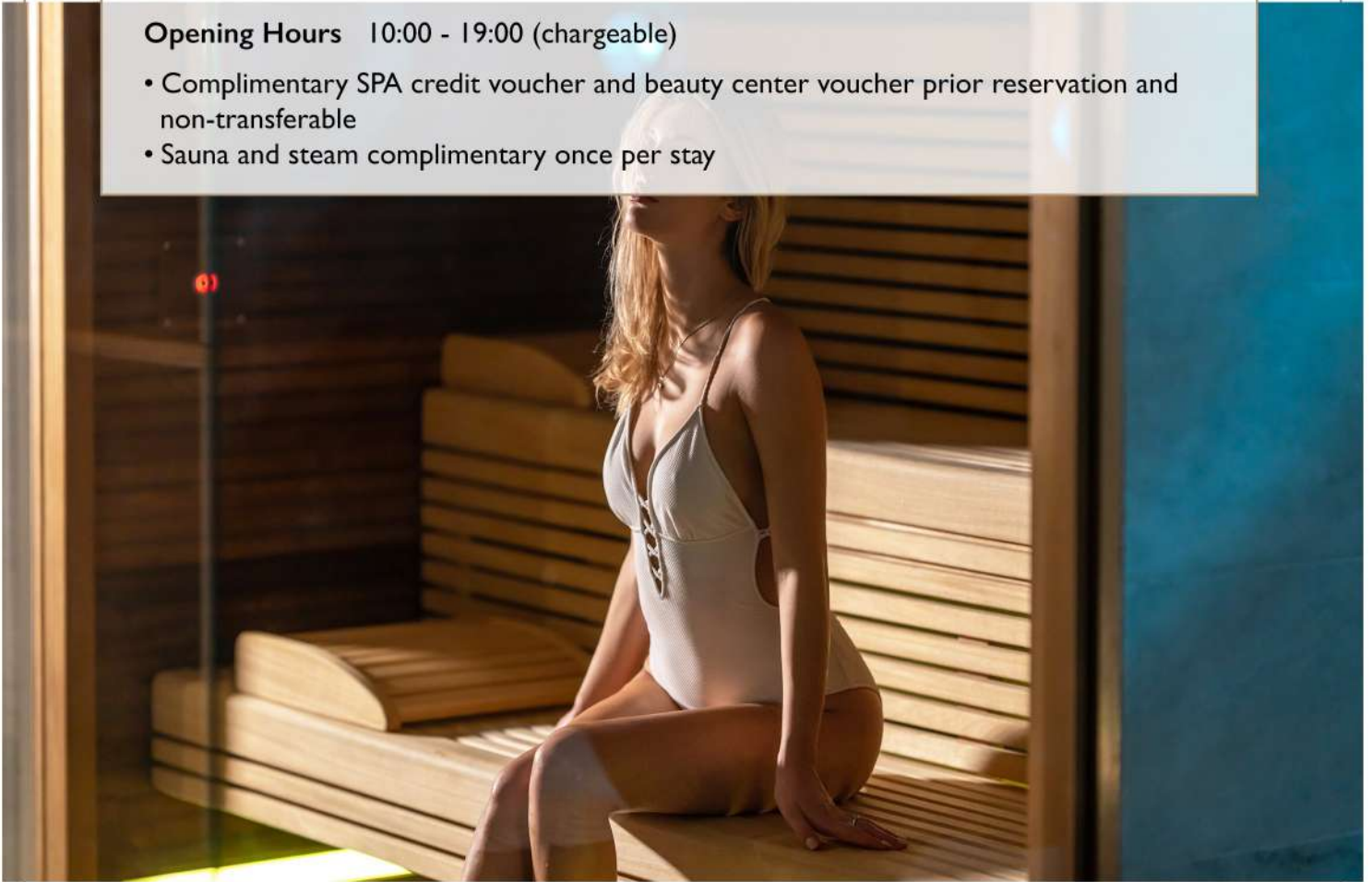
# Spa & Wellness

## Spa

16+ / Upon prior reservation and availability.

**Opening Hours** 10:00 - 19:00 (chargeable)

- Complimentary SPA credit voucher and beauty center voucher prior reservation and non-transferable
- Sauna and steam complimentary once per stay

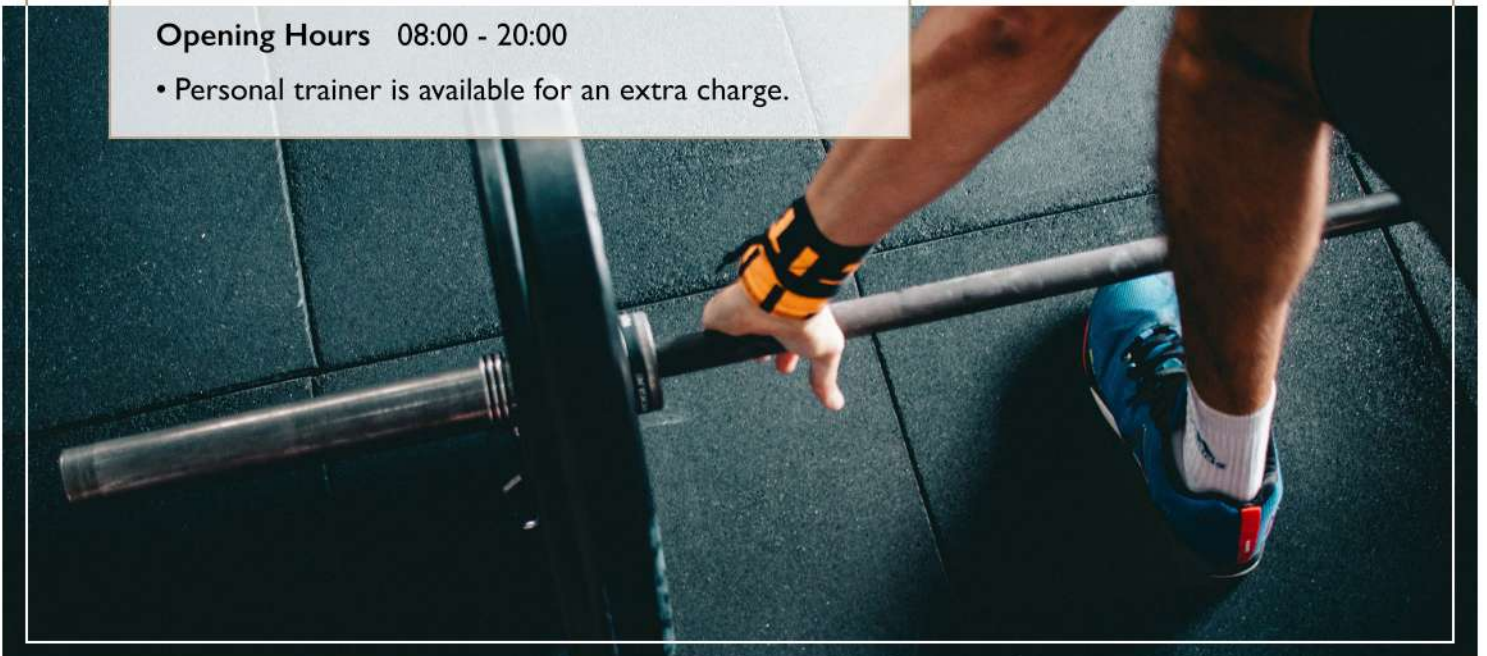


## Gym

Free of charge/16+

**Opening Hours** 08:00 - 20:00

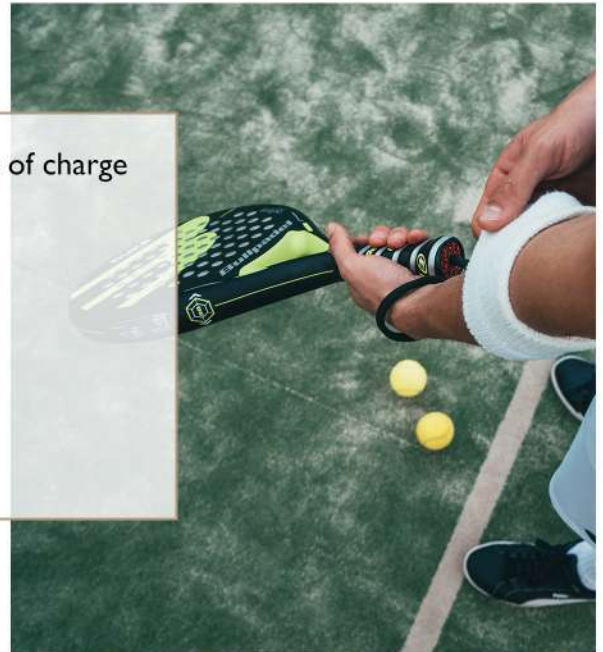
- Personal trainer is available for an extra charge.



# Activities

## Sports Activities

- Tennis Court with prior reservation, flood light free of charge (subject to availability)
- Table Tennis
- Beach Volleyball
- Boccia
- Darts
- Aerobics, Yoga, Thai Chi
- Football Court
- Billiard (Age: 12+)



## Water Activities

- Aqua Park
- Aqua Center (chargeable)
- Diving Center (chargeable)
- Aqua Gym
- Aqua Aerobics
- Swimming Competitions
- Olympic Games
- Water Polo

## Entertainment

- Daily evening entertainment show
- Live music



# Kids Club

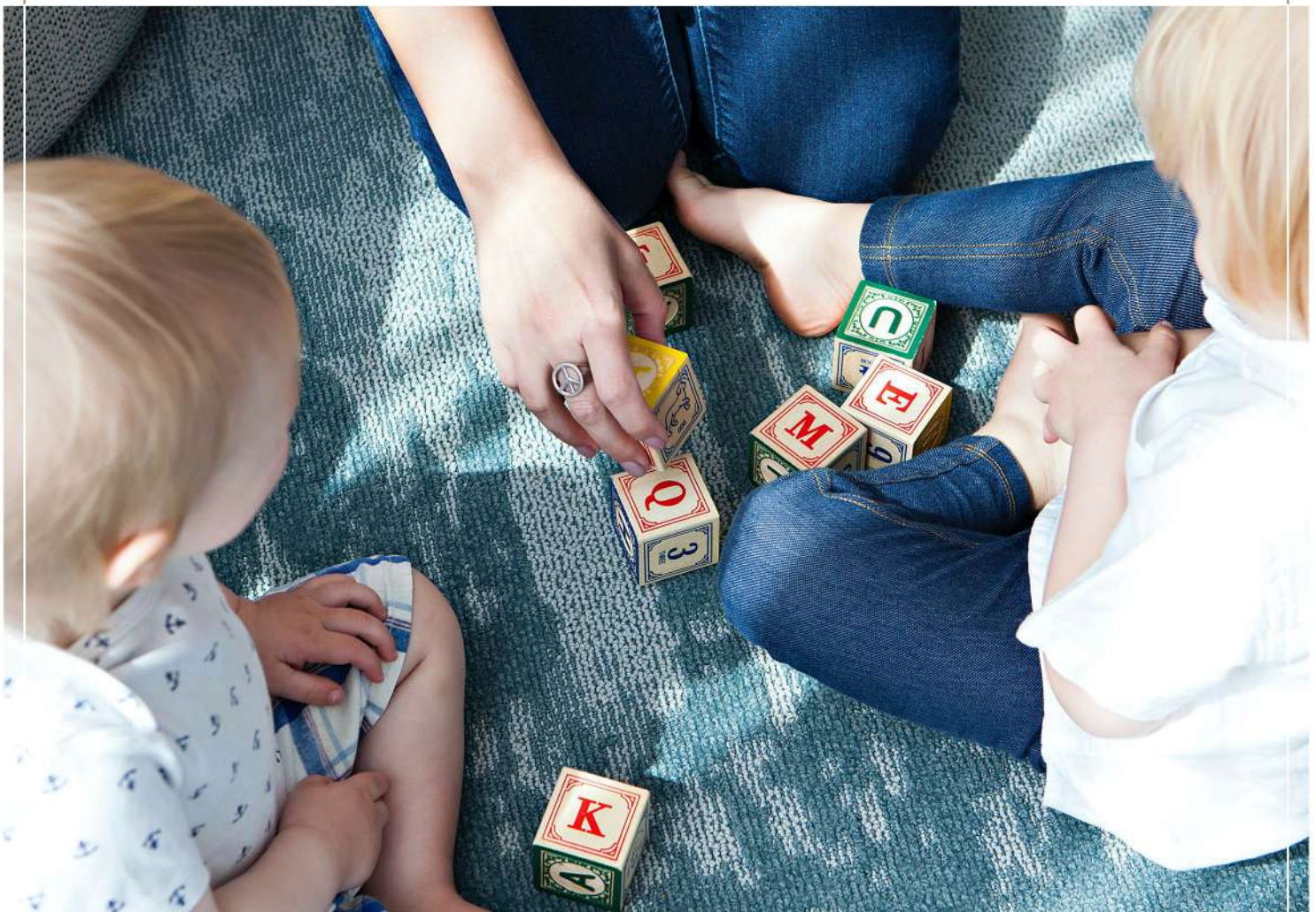
## Tucana Kid's Club

**Ages** 3 - 12 years

**Opening Hours** 10:00 - 12:00 / 15:00 - 17:00

**Languages**

English, German, French & Russian



### We set up a Kids Club with several programs including:

- Mini Aqua Park
- Kids Swimming Pool
- Kids Playground
- Kids Game Room
- Sports Activities
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Mini-Disco
- Baby-Sitting Service available (chargeable)
- Baby foot

# Hotel Services

- 📶 Free WI-FI
- 🏥 24/7 Clinic (chargeable)
- 🧺 Laundry (chargeable)
- 🧼 Dry-cleaning service (chargeable)
- 🍽️ 24/7 Room service (chargeable)
- 🏧 ATM machine (with exchange possibility)
- 🛍️ Gift & souvenir shops (chargeable)
- 👤 Business center
- 🕶️ Sunglasses cleaning around the Pools & Beach
- 🏠 24/7 Front desk
- 👨‍🎧 Concierge service
- 🗣️ Multilingual staff
- 👤 Guest Experience Center
- 🚗 Limousine service (chargeable)
- 🏢 Conference rooms & meeting facilities
- 🏋️ Tailored Program from our Fitness Instructor

## Restaurant Dress Code

- Ladies: Smart Casual.
- Gentlemen: Smart Casual.
- Swimwear should be dry when dining at pool & beach outlets.
- Guests should not be barefoot during meals.





# Royal Club Services (valid for Royal Club Members)

- **Royal Limousine Service and Express Check-In and Check-Out**

Upon booking a suite, your Royal Club treatment begins before you even step into the resort. A complimentary limousine service will be provided to drive you from the airport to the resort. You will also step into your suite quicker with our express check-in for our Royal Club members. When you leave, we will ensure that your express check-out will be hassle free and provide you with a limousine ride to the airport.

- **Royal Club Manager**

A dedicated Royal Club manager will be available at your service.

- **Royal Club Lounge**

Our Royal Club guests receive personalized service and exclusive access to our private Royal Club Lounge, with beverage service, snacks, sandwiches, fresh baked goods and pastries during the day.

- **Royal Treatment and Royal Breakfast**

A complimentary collection of fresh flowers, a fruit basket, a bowl of nuts, and cookies will welcome you upon arrival at your suite, with daily replenishments.

Wake up to a fine good morning and start each day with our Royal Breakfast Salmon at the lounge which is open from 07:00 till 10:30. Indulge in superb Breakfast with fine cheese selections, sparkling wine, smoked salmon and more. Continental Breakfast with 3 kinds of seasonal fresh Fruit Juices (10:30–12:00).

A variety of fresh pastries, baked goods, and mini sandwiches with various types of fillings will also be available throughout the day.

- **Royal Dining**

Royal Club guests receive a-la-carte restaurant reservation priority so their fine dining experience is always guaranteed. They also receive a special discount for Felucca Restaurant.

- **Royal Spa, Wellness, and Service**

Special Credit Vouchers for the spa, beauty center and laundry service are provided. A complimentary tennis court reservation awaits you.

- **Other Royal Club Privileges**

- Digital Free Newspaper
- SAT LED TV
- Royal Club Bar Service (Premium, local alcoholic and non-alcoholic Beverages) from 10:00 till 00:00. Serving Imported alcoholic from 18:00 - 00:00.
- "Happy Hour" from 17:00 till 18:00.
- Royal Club Lounge snacks such as fresh pastries, baked goods, Mini sandwiches & fruits from 10:00 till 18:00
- Daily mini-bar refill
- A variety of board games, including backgammon, chess, and domino
- Butler service is available 24-hours for Royal Club members.